

All previous promotions are no longer valid, this includes

- Refer a friend
- 6 months free
- and another other 3 month free promos

Three months free promo:

Three months free promo is valid from 1 May 2023- 1 August 2023

- Connected Space has the right to cancel the promotion should users fraudulently signup
- This promotion is valid for new lines only and not for existing lines or existing users – a line meaning a Connected Space line coming into the specified unit.
- The promo is only valid should the promo code be inserted at signup, if it the promo code was not inserted, then the credits will not be applied and cannot be applied after the signup.
- Users are required to purchase a Connected Space router.
- A connected space router is required to deliver services.
- Free services are applied from the month that you activate, and not on a rolling calendar month basis regardless of month length. Eg. activation 17 april. Free months are April, May and June.

Refer a friend:

Only valid between 1 May and 1 August 2023

Client signing up is required to insert the reference code for the referral,

The referral cannot be applied after signup

Only valid for new lines and new clients who use the referral code

Installations after – 1 June 2020 onwards

Clients are required to purchase a Connected Space router with their installation.

They have one of three options for a router.

The router fee is nonrefundable.

Services will not be delivered if the account is outstanding.

Installations before – 31 May 2020

Up until 31 May 2020, Our home wifi service is subject to a once off R969 activation fee which will include an access point that remains the property of Connected Space. Upon cancellation of the service the tenant has 48 hours to return the access point to connected space. All those users that paid a deposit fee will be refunded for the router.

To qualify for the refund, the router needs to be delivered to the Connected Space office on the last working day of the month of cancellation. Should a technician need to come and uninstall the equipment, it will be charged at a R450 call out fee. No refunds are issued until accounts are fully paid up.